

**PROVIDER ADVISORY #2020-025**  
**IMPLEMENTATION OF ELECTRONIC VISIT VERIFICATION (EVV) FOR PERSONAL SUPPORTS AND RESPITE PROVIDERS**

**MANDATORY ACTION**

**EFFECTIVE DATE: DECEMBER 10, 2020**

The 21<sup>st</sup> Century Cures Act mandates the adoption of electronic visit verification systems for Medicaid covered Personal Care services. EVV systems require providers to electronically verify certain information to confirm that scheduled visits occurred.

The Agency for Persons with Disabilities is implementing the use of EVV and the APDiConnect system to Personal Supports and Respite providers in a series of waves. This implementation began with two pilot groups in early November 2020. This continued with a third group of providers who went live December 8<sup>th</sup> and will continue until all providers have been transitioned.

Providers will be notified in advance when they are slated to transition into the system and will be invited to participate in a webinar to explain the process. Providers will be given access to log into APDiConnect the day following the webinar. **Providers who go live in APDiConnect must immediately begin submitting documentation of service delivery in APD iConnect and will continue to bill through AHCA's portal until further notice.**

Providers who render services through the Medicaid Managed Care system with the Agency for Health Care Administration have been transitioning personal care providers over the last year and have sent notification to all of its providers that Medicaid Managed Care providers must fully use AHCA's EVV system by Friday, December 4<sup>th</sup>.

APD's Consumer Directed Care Plus program has a separate Electronic Visit Verification system that will go into effect December 28, 2020.

In preparation for the go live date, providers are encouraged to review the training resources in the eLearning Library on APD's website at the following location.

<https://apd.myflorida.com/waiver/iconnect/elearning.htm>